

What do I need to provide?

You will be asked to provide the following

- Copy of your passport & visa status
- Contact information during your stay in Australia
- Health insurance policy details
- Overseas residential address and phone number

What happens if I don't pay?

If you do not pay, Peninsula Health will instigate legal proceedings to recover all outstanding amounts. Peninsula Health may also advise the relevant Commonwealth authorities if required.

If paying the full fee will cause you financial hardship, please ask to speak to a Private Patient Services Officer.

Need help or assistance?

If you have any questions, or need assistance during your admission, please contact a Private Patient Services Officer to assist you.

Phone:

(03) 9784 8056

Email: patientliaison@phcn.vic.gov.au

Payment Plan and Billing enquiries:

(03) 9784 3091

Email: overseasaccounts@phcn.vic.gov.au

Peninsula Health's cashier can be contacted on (03) 9784 7755

Reference:

Medicare Australia: Healthcare for visitors to Australia

peninsulahealth.org.au



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Authorising Department: Private Patient Services

Disclaimer: The information contained in the brochure is intended to support, not replace, discussion with your doctor or health care professionals.

Peninsula Health

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Reviewed by
Consumers



Peninsula
Health

Important Information for Overseas Patients requiring Health Care at Peninsula Health

If you are an overseas visitor you must tell Peninsula Health

As a visitor to Australia, you are not eligible for Medicare and therefore not covered by the Australian Government's health care program.

Will I have to pay for my health care?

The Australian Government has Reciprocal Health Care Agreements (RHCA) with the governments of the United Kingdom, New Zealand, Republic of Ireland, Sweden, the Netherlands, Finland, Belgium, Norway, Slovenia, Malta and Italy. These agreements entitle you to limited subsidised health services for medically necessary treatments whilst visiting Australia (conditions apply). If you are an overseas visitor from a country where Australia does **not** have an RHCA with, you will be treated as a **Medicare-Ineligible Patient** and will be required to pay the hospital for all medical care and treatment. This includes all outpatient (non-admitted) treatment, and inpatient (admitted) care and accommodation.

As an overseas visitor, it is your responsibility to ensure you have health insurance cover or adequate money to cover the cost of your health care. Subject to the terms and conditions of your policy you may be able to claim these costs back from your insurer. The hospital will lodge your claim on your behalf (where applicable), and will advise if any balances remain outstanding. Any outstanding balances need to be paid by the patient.

OVERSEAS INELIGIBLE PATIENT FEE STRUCTURE	
1. EMERGENCY & OUTPATIENTS FEES	
Emergency Attendance, non-admitted	\$600
Outpatient Clinic Medical, per consultation	\$425
Outpatient Clinic Maternity, per consultation	\$350
Outpatient Clinic Allied Health, per consultation	\$250
Midwifery Homecare, per visit	\$140
2. WOMENS HEALTH – INSURED	
Bed Rate, per day/night includes management of birth	\$4,300
Additional nights, per night	\$4,300
3. WOMENS HEALTH - UNINSURED	
Maternity Care, per birth episode***	\$16,540
4. CORONARY CARE	
Bed Rate, per day	\$2,500
Bed Rate, per night	\$3,800
5. INTENSIVE CARE UNIT	
Bed Rate, per day	\$4,500
Bed rate, per night	\$6,000
6. MEDICAL / SURGERY	
Medical Bed Rate, per day	\$1,800
Medical Bed Rate, per night	\$2,000
Surgical Bed Rate, per day	\$1,800
Surgical Bed Rate, per night	\$2,000
7. OTHER	
Sub-Acute Inpatient, per day	\$1,500
Sub-Acute Inpatient per night	\$2,000
Mental Health Inpatient, per day	\$1,500
Mental Health Inpatient, per night	\$2,000
Special Care Nursery, per day	\$1,800
Special Care Nursery, per night	\$2,000
HITH (when seen by a clinician)	\$1,200
Radiology	Full Cost
Interpreter less than 2 hours	\$160
Interpreter more than 2 hours	\$575

Please note fees are valid effective 1st August 2024 and are subject to change without notice. Please request an up to date quote prior to your admission.

The fees above do not include additional costs for surgically implanted prostheses, diagnostic services (pathology, radiology, ultrasounds) and/or pharmaceuticals. You are responsible for these additional costs.

*** The Uninsured Maternity fee covers management of birth, ten antenatal outpatient appointments, inpatient hospital accommodation of up to 3 nights, and 1 postnatal homecare visit. The cost of pathology, ultrasounds and pharmaceuticals are not included.

Overseas Visitors - Maternity Care Information

The payment for maternity care at Peninsula Health is required prior to confirmation of your booking and commencement of care. Payment can be made as one upfront payment, or three equal instalments paid in full prior to delivery. The first instalment must be received prior to commencement of any maternity care. It is your responsibility to ensure you have appropriate health insurance cover or adequate money to cover the full cost of your care and your baby's health care. We suggest you check your level of cover for pregnancy, and if your policy covers the cost of hospital midwifery home care after discharge. A Private Patient Services Officer will discuss your booking, documentation requirements and provide you with your payment options.

Hospital Outpatient Costs

Hospital maternity 'Outpatient Clinic' attendances are charged a standard fee per visit. If your insurance does not cover your outpatient appointments, you will need to pay the fee prior to each appointment. Some insurers only partially cover the outpatient fee; it is then the responsibility of patient to pay the remaining balance. This charge does not include any diagnostic services, these will be billed separately.

Hospital Admission Costs

Charges will apply for hospital accommodation, birth suite and theatre fees (where applicable). If your baby requires specialised nursery care or theatre, additional charges will also apply.

Midwifery Homecare

After being discharged home you will be offered a home visit by a midwife. These home visits are an important part of the care for you and your baby. Fees for home visits can be paid at the hospital prior to your discharge.